

## URBANEST SOUTH BANK - 8 WEEKS FREE PROMOTION (AGENTS)

### OFFER EXTENDED

1<sup>st</sup> May 2019 – 31<sup>st</sup> July 2019

#### How to enter:

- Agents must input or quote the promotional code **LUCKY8\_Agents** when booking for their student in order to be eligible.
- Bookings must be made within the promotional period of 01/05/19 to 31/07/19
- The promotion is only available for the participating properties listed below:
  - Urbanest South Bank, 60 Tribune Street, South Brisbane

#### Terms and Conditions

1. In these terms and conditions:
  - a) the **Promoter** means **Urbanest Pty Limited**;
  - b) the **Customer** means the Urbanest current or future resident;
  - c) a **12 month booking** refers to a contract of 226-365 days; and
  - d) a **6 month booking** refers to a contract of 91-225 days.
2. Information on how to enter, mechanics of how to enter and prizes form part of these Conditions of Entry. Entry into this promotion is deemed acceptance of these Conditions of Entry by each Entrant.
3. This promotional offer is only available for bookings made at Urbanest South Bank (QLD).
4. This promotional offer is for Semester Two, 2019 and bookings must be confirmed and deposit paid before the 31/07/2019.
5. This promotional offer only applies to customers who sign a Residential Tenancy Agreement directly with Urbanest. It does not apply to companies or organisations who secure beds on a commercial basis with Urbanest.
6. This promotional offer cannot be used in conjunction with the Refer a Friend offer.

7. The promotional offer is not open to employee or contractors (and their immediate families) of the Promoter, the Promoter's related bodies corporate or any third parties associated with this promotion.
8. Tenancy takeovers are not eligible for this promotional offer.
9. The promotion commences at 9:00am (AEDT) on **01/05/2019** and closes at 5:00pm (AEDT) on **31/07/2019 (Promotional Period)**.
10. To receive this promotional offer, the agent must use the unique promo code **LUCKY8\_Agents** when booking their students
11. By participating in the promotion, the customer will be eligible to receive the following rent credits:
  - a) For 12 month bookings (226-365 days): 8 weeks free rent in the form of rent credit;
  - b) For 6 month bookings (91-225 days): 3 weeks free rent in the form of rent credit.
12. For the customer to make a valid claim for the rent credits referred to in paragraph 9 above, the agent must, during the Promotional Period
  - a) make a booking at Urbanest South Bank during the Promotional Period;
  - b) use the unique promo code **LUCKY8\_Agents** at the time of booking; and
  - c) the customer must pay the bond and deposit applicable to their booking during the Promotional Period.
13. If the conditions in paragraphs 5 and 12 above are met, the rent credits will be applied to the customer account as following:
  - a) **12 month bookings:** The first rent credit instalment, equivalent to two (2) weeks rent, will be applied to the customer account within 2 weeks of the customer checking into the property, unless the Promoter requires further information from the customer. The final rent credit instalment, equivalent to six weeks rent, will be applied to the final six (6) weeks of the customer's contract, unless the Promoter requires further information from the customer.
  - b) **6 month bookings:** The first rent credit instalment, equivalent to one (1) weeks rent, will be applied to the customer account within 2 weeks of the customer checking into the property, unless the Promoter requires further information from the customer. The final rent credit instalment, equivalent to two weeks rent, will be applied to the final two (2) weeks of the customer's contract, unless the Promoter requires further information from the customer.

If the Promoter does require further information before applying the rent credits, it will make reasonable efforts to get in touch with the customer using the contact details provided. The Promoter will take no responsibility for incorrect or illegible details written on the application form which results in being unable to contact the customer to confirm the rent credit.

14. Eligible agent bookings made during this promotion will be paid commission based on the total contract value of any bookings made within this promotion.
15. The rent credit value is based on the customer's room type as per their Residential Tenancy Agreement. The value applied will reflect the customer's room type at the time of applying each installment of the rent credits. Any changes to the value of rent credit applied at the start of the contract period will not be retrospectively applied.
16. All under 18 bookings must be authorized by a guardian.
17. In the case of any cancellations of bookings, any remaining rent credit value yet to be applied will be forfeited by the customer.
18. All other terms and conditions including Urbanest House Rules apply during the stay.
19. Prizes are not transferable, refundable or exchangeable and will only be applied as a rent credit to the customers account.
20. The Promoter reserves the right to cancel or amend the promotion and these terms and conditions without notice. Any changes to the promotion will be notified to participants as soon as possible by the Promoter.
21. This promotional offer is subject to availability of rooms during the Promotion Period. The Promoter cannot guarantee availability of rooms, including availability of rooms at a particular Urbanest property, during or after the Promotion Period.
22. The Promoter collects personal information (as defined in the Privacy Act 1998 (Cth)) about entrants for the purposes of including the entrant in the promotion and, where appropriate, awarding the promotional offer. The Promoter's privacy policy (available at <http://urbanest.com.au/about/the-legal-stuff>) sets out the way that the Promoter handles personal information, how entrants can seek access to or correct any personal information the Promoter holds about them, how to complain about a a privacy breach by the Promoter and how the Promoter will deal with a privacy complaint.
23. The Promoter may communicate or advertise this promotion using Facebook, Twitter, Instagram or other social media platforms. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter, Instagram or any other social media

- platform. Each participant agrees to release Facebook, Twitter, Instagram or any other social media platform from any liability arising in any way from their participation in the promotion.
24. Costs associated with accessing this promotion online are the responsibility of the participant, and may vary depending on the Internet service provider used.
  25. The Promoter, its associated agencies and companies excludes all liability (including negligence) except for any liability that cannot be excluded by law (including any applicable Consumer Guarantee under the Australian Consumer Law), for any direct or indirect injury, loss and/or damage arising in any way out of the promotion. This includes, but is not limited to: (i) technical malfunctions, delays or failures, including those resulting from accessing any materials related to this promotion and any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this promotion as a result of any technical malfunctions, delays or failures; (ii) theft, unauthorised access or third party interference; and/or (iii) lost, damaged or illegible entries or prize claims.
  26. If this promotion is not capable of running as planned for any reason, including but not limited to war, terrorism, state of emergency or disaster (including natural disaster), infection by computer virus, bugs, tampering, unauthorised intervention, technical failures or anything which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right, in its sole discretion, to cancel, terminate, modify or suspend the promotion and/or, if necessary, to provide an alternative prize to the same value as the original prize, subject to any written directions made under applicable State or Territory legislation.
  27. The conduct of the promotion and these Terms and Conditions are governed by the laws of New South Wales. By entering this promotion, you submit to the exclusive jurisdiction of the courts of New South Wales.

**Promoter:** Urbanest Pty Limited (ABN 94 128 382 310), Level 22, 68 Pitt St, Sydney NSW 2000  
Telephone: (02) 9229 1800.